Michael S. Trieger, Psy.D. Licensed Clinical Psychologist

Melissa Fisher Paoni, Ph.D. Licensed Clinical Psychologist

Lori K. McKenzie, Psy.D.

Licensed Clinical Psychologist

Bill McKenzie, LCPC Licensed Clinical Professional Counselor

Greg Irwin, LCPC Licensed Clinical Professional Counselor

**PATIENT INFORMATION:** 



## Springfield Psychological Center, LLC

Jeanette Hoelzer, LCPC Licensed Clinical Professional Counselor

Bethany Bilyeu, Psy.D.

Licensed Clinical Psychologist

Kelsie Tobias, LCSW Licensed Clinical Social Worker

Ashley Baker, LCPC Licensed Clinical Professional Counselor

Kendra Ostermeier, LPC Licensed Professional Counselor

#### **CHILD REGISTRATION FORM**

NAME:	DOB:	Gender:
ADDRESS:	CITY:	ZIP:
RESPONSIBLE PARTY INFORMATION:		
NAME:		relationship:
ADDRESS:	CITY:	ZIP:
□ CHECK IF SAME AS LISTED ABOVE		= 4.
EMPLOYER:		= #: #:
INSURANCE INFORMATION: Primary Coverage		
		MPLOYER:
ID#:	GROUI	P #:
NAME OF POLICY HOLDER: (e.g. Parent/Guardian)		DATE OF BIRTH:
RELATIONSHIP:	F	PHONE #:
ADDRESS:		ZIP:
Secondary Coverage INSURANCE COMPANY:	E	MPLOYER:
ID#:		JP #:
NAME OF POLICY HOLDER:		DATE OF BIRTH:
(e.g. Parent/Guardian)	_	
RELATIONSHIP:		PHONE #:
ADDRESS: CHECK IF SAME AS LISTED ABO		ZIP:
balance on my account. I give permission recovery of funds by a collection agency the additional fees and costs of a fee of 33 of psychological/counseling/social work be rendered. Person(s) completing this application.	n for the release of any information necessor attorney. If the utilization of a collection 3.3% of the unpaid balance as an authorize enefits to the undersigned psychologist/cocation consent to evaluation and treatmen	to a third-party payment failure for a carried ary for billing my insurance and, if necessary, the agency and/or attorney is needed, I agree to pay ed percentage collection fee. I authorize payment sunselor/social worker or supplier for services at given by this psychology office using commonly rvice charge, whichever is higher, for monthly billing
DATE	SIGNED (Patient 12+ years)	
DATE	SIGNED (Parent/Guardian)	

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If yes, specify:\_

Bill McKenzie, LCPC Licensed Clinical Professional Counselor

Greg Irwin, LCPC

Licensed Clinical Professional Counselor



## Springfield Psychological Center, LLC

**CHILD HISTORY** 

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Child's Name:		Nickname:	Date of Birth://
Age: Pronouns:	_ Parent/Guard	dian:	
Address:		_ City:	Zip:
Phone #:		Work #	<b>#</b> :
School:	Grade: I	Phone:	Principal:
Teacher:	_ Special Ed.: _		Counselor:
List previous schools attended with dates: _			
Foster care:	Adop	oted:	Age Adopted:
Referred by:	Reason:		
Family Physician or Medical Group:		Address:	
Phone: F	ax:	Nu	urse:
Are there problems in the family that may r	relate to the child's p	roblem? YESNO	

Any history of mental, emotional, or neurological illness such as depression, anxiety, hyperactivity, learning disability, or drug/alcohol problems in either parent's family? Please indicate whom, what type of problem, and with what result:

**BIRTH & DEVELOPMENT** Was the pregnancy or birth complicated? If yes, please describe:

Any problems during the first year (e.g., colic, feeding problems, sleep problems)?

If parents are not living together, please describe the amount and frequency of contact with each parent.

Age for milestones: Sat by self	Walked alone	Said first word	_ Spoke in sentences_	
Toilet Trained: Urine day Urin	e night Bowel c	lay Bowel nigh	nt	
To whom was the child most attac	hed during his/her infar	uckś		
What events in raising your child sto	and out as unusual or d	istinguished him/her fi	rom other children?	
MEDICAL HISTORY				
Any significant events in the child's	medical history (e.g., il	Inesses, injuries, surgei	ries):	
Other health problems:				_
How is your child's vision/hearing?	Med	dications?		-
Has your child ever been physically	or sexually abused? _	When? _		_
Child's current academic achieve *Below Average *Average	-	e *Don't Know		
Child's intellectual ability is (circle of *Below Average *Average	· · · · · · · · · · · · · · · · · · ·	e *Don't Know		
Psychologist:		Pho	ne:	_
Social Worker:		Pho	ne:	
Probation Officer:		Phor	ne:	_
Any prior mental health hospitaliza	tions:			
I to the transfer of the trans				er i t
List all persons now living in the hou			•	
Name		nip to child	Age	Occupation
1				
2				
3				
4			<b>5</b> .1	
Any other marriages for either pare				
Attitude of sibling(s) towards the ch	าแa:			

Symptom Checklist (Please check all that apply):

<ol> <li>Attention problems</li> <li>Concentration problems</li> <li>Does not listen</li> <li>Fails to finish tasks</li> <li>Often loses things</li> <li>Easily distracted</li> <li>Forgetful</li> <li>Fidgets or squirms</li> <li>Runs excessively</li> <li>Cannot play quietly</li> <li>Talks excessively</li> <li>Blurts out answers</li> <li>Difficulty waiting turn</li> <li>Depressed/discouraged</li> <li>Eating disturbances</li> <li>Sleep disturbance</li> </ol>	17 Low energy 18Social Withdrawal 19 Suicidal thoughts/threats 20 Anxiety/panic 21 Fear of Dying 22 Fears/phobias 23 School stress 24 Overly clean 25 Physical complaints 26 Fights/temper display 27 Steals 28 Alcohol/drug use 29 Lies/boastful 30 Selfish 31 Disobedient/defiant 32 Cruel to animals	33 Truant from school/home 34 Learning problems 35 Messy 36 Tics 37 Dislikes school 38 Wets the bed at night 39 Daytime wetting 40 Bowel accidents 41 Sexual misbehavior 42 Fails to adjust with other children. 43 Unusual mannerisms 44 Prefers younger children 45Anger control problems 46Cruel to others
Please describe the above checked ite	ms:	
Describe what your child likes to do for	fun:	
What situations, relationships, or events	tend to be most difficult or upsetting for yo	our child:
List your child's talents and skills:		
	en to filling out this questionnaire. Your ans ny additional comments that might be he	
DATE	SIGNED (Patient 12+ years)	
DATE	SIGNED (Parent/Guardian)	

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#### CONSENT TO USE AND DISCLOSE YOUR MENTAL HEALTH INFORMATION

The Springfield Psychological C	veen you and your mental health professional at Center. When we use the word "you" it will mean erson if you have written his/her name here
mental health information about the what treatment is best for you information with others, when	treat, or refer you, we will be collecting private out you. We need to use this information here to decide and to provide the treatment to you. We may share this permitted by law, who provide treatment to you. We may arrange payment for your treatment or for business or for
Privacy Practices explains in m	greeing to let us use your information here. The Notice of lore detail your rights and how we can use and share your lotice of Privacy Practices before signing this consent form.
If you do not sign this consent we cannot treat you.	form agreeing to what is in our Privacy Practices,
change our Notice of Privacy your next appointment. A cop	how we use and share information and so may Practices. If we do change it, you will be advised of this at by will be available for you to review in the waiting room at est a paper copy to take with you.
to ask us not to use or shar administrative purposes. You	ome of your mental health information, you have the right re some of the information for treatment, payment, or will have to tell us what you want in writing. We will try to e not required to agree to any limitations. If we do agree, ur wish.
comply with your wishes abo	ensent, you have the right to revoke it in writing. We will but using or sharing your information from that time on; we used or shared some of your information and cannot
DATE	SIGNED (Patient 12+ years)
 DATE	SIGNED (Parent/Guardian)

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#### **Policies for Our Practice**

Please read this information carefully. It describes the policies we have adopted for our practice. Be sure to raise any questions you may have at your first meeting.

### **Psychological Services**

The Springfield Psychological Center (SPC) offers psychological evaluations, psychotherapy, and consultation. Psychological evaluation and psychotherapy are unlike visits with a medical doctor, where a symptom may dictate a particular treatment. In our practice, every person's situation is unique.

Psychotherapy may be characterized as a series of discussions between you and your therapist for the purpose of understanding your emotional discomfort and making your life more manageable. At times, psychotherapy will be directive, with specific instructions, tasks, and homework assignments. To be truly successful, psychotherapy requires active participation by the client, both during and between sessions. Unfortunately, there is no guarantee that psychotherapy will resolve your problems. However, most people who undertake treatment report a significant and enduring reduction in their feelings of distress, resolution of specific problem issues, and more satisfying relationships.

Psychological evaluation and consultation, like therapy, have both risks and benefits. Although the results may clarify one's levels of intellectual functioning or personality traits, the findings may be different than those anticipated.

#### **Psychological Testing**

For any psychological testing, your insurance benefits might be specific to this procedure. After completion of testing, there will be a psychological report compiled by the clinician. During the testing process, additional time is needed for the psychologist to score, interpret, and draft psychological reports. This time will be billed separately from an office visit. If you carry insurance, the insurance will be billed for the report. You are responsible for any copay, coinsurance, or deductibles that the insurance finds you accountable for. If you do not have insurance and are requesting testing, you will be responsible for the whole amount. Placing a credit card on file with a minimum balance established will be processed monthly.

#### **Appointments and Cancellations**

Please bring the signed form to our first session. Every effort will be made to schedule appointments that are mutually convenient. If it becomes necessary for you to cancel, at least 24 hours' notice must be given. If less than 24 hours' notice is given, you will be expected to pay a no-show/late cancel fee (Insurance companies will not reimburse you for canceled or missed sessions). In the event of a crisis necessitating an emergency visit, please inform the office manager so she can consult with the psychologist/counselor toward the timely creation of an appointment. You will receive reminders of upcoming appointments via text or calls.

#### Payment and Insurance

Please know your insurance coverage. Pay special attention to annual limits, deductible amounts you must pay yourself, percentages of charges your insurance pays, and any waiting period if your insurance is new.

We will complete your insurer's claim forms, but it remains **your** responsibility to guarantee payment and to follow up with your insurance company if there are any questions. Billing is generally by the month. It is expected that payments will be made on a timely basis -----within one month of billing.

We require that you leave a credit card on file for therapy appointments. With your written consent, SPC will charge your card when there is a balance on the patient account after insurance is processed. We accept Master Card and Visa. For testing, a financial agreement for a monthly amount your credit card will be charged is required prior to scheduling appointments.

You should be aware that for claims to be processed, insurance companies require a diagnosis and, occasionally, other information. By law, such information cannot be released by insurance companies without your specific, informed consent. By signing the registration form, you agree to the release of this information.

If you request, it is our policy to send a brief letter to referral sources at no extra cost; however, occasionally, a longer report is needed. There is an extra charge for such reports. Insurance sometimes does not cover these costs. You should check with your insurance company regarding their policies.

#### Confidentiality

Communications between clients and staff of the SPC are confidential, in accordance with professional ethics and in compliance with the law. However, there are some exceptions to this rule. While these limits may not be at all relevant to your particular situation, we are legally obligated to inform you about them. The following are conditions in which disclosure can be made without your consent.

- 1. In order to protect you or others if:
- a. you present an immediate danger to yourself;
- b. you share an actual plan to harm another person;
- c. there is cause to believe you pose a danger of physical violence to another.
- 2. In case of child or elder abuse, which must be reported to the appropriate State agencies.
- 3. In order to collect debts or to protect SPC or the representation thereof in a court action.
- 4. In certain legal proceedings, if a court of law issues an order requiring the release of confidential information
- 5. Talk with colleagues about my work with you (never revealing your identity) for professional consultation. In any case, only appropriate and necessary information will be provided.

In accordance with HIPAA, patients:

- 1. Have the right to restrict certain disclosures of Protected Health Information (PHI) to a health plan if they pay out-of-pocket in full for the healthcare service.
- 2. Have the right to be notified if there is a breach of their unsecured PHI.
- 3. Must sign an authorization before you can release their PHI for any uses and disclosures not described in the Privacy Notice.

#### Breach Notification

- 1. What is a breach? The HITECH Act added a requirement to HIPAA that psychologists (and other covered entities) must give notice to patients and to the U.S. Department of Health and Human Services (HHS) if they discover "unsecured" PHI has been breached. A "breach" is defined as the acquisition, access, use, or disclosure of PHI in violation of the HIPAA Privacy Rule. Examples of a breach include: stolen or improperly accessed PHI, PHI inadvertently sent to the wrong provider, and unauthorized viewing of PHI by an employee. PHI is "unsecured" if it is not encrypted to government standards.
- 2. When the practice becomes aware of or suspects a breach, the practice will conduct a risk assessment. The practice will keep a written record of that risk assessment.

- 3. Unless the practice determines that there is a low probability that PHI has been compromised, the practice will give notice of the breach.
- 4. The risk assessment can be done by a business associate if involved in the breach. While the business associate will conduct a risk assessment of a breach of PHI in their control, the practice will provide any required notice to patients and HHS.
- 5. After any breach, particularly one that requires notice, the practice will re-assess its privacy and security practices to determine what changes should be made to prevent the re-occurrence of such breaches.

There are a number of additional less common situations in which Illinois law permits or mandates disclosure. While the goal is informed consent, SPC is obligated to comply with such mandated disclosures. Of course, whenever you wish to give expressed written consent, we are able to share information about you. (Please refer to NOTICE OF PRIVACY PRACTICES for more detail)

### **Confidentiality for Children**

We are all parents and fully understand the desire of parents to know what their children discuss in psychotherapy in order to be able to help their children. In addition, Illinois law allows full access of parents to the treatment records of children under 12 years of age and limited access of parents to the treatment records of children who are between the ages of 12 and 18. However, it is the philosophy of SPC that all children should be able to confide in therapists without the possibility of their statements being reported to others, including their parents, except in cases of child abuse, very dangerous behavior, or other circumstances that are in the best interest of the child and that comply with the Illinois State statutes.

Often, parents want to obtain records, as they believe that this will be helpful to their children. We recommend against this, as we find that this is a betrayal of the trust between the child and the therapist, potentially leading to distrust of adults and a reluctance to use and benefit from counseling. Instead, we recommend that parents/guardians talk to the child's therapist and obtain parenting advice geared to the needs of their child.

Many times, parents request access to information, often on the advice of their attorneys, for use in mediation or court proceedings regarding custody or visitation. We believe that children whose parents are having marital stresses, are separated, or are divorced, have even a greater need to talk to an unbiased person about their concerns regarding the family. They need to talk without the fear of their statements being reported to their parents and/or used in court. Use of a child's statements, which have been made in confidence in a court proceeding, is a significant betrayal that is potentially damaging to the child.

I have read and agree to the policies of the Springfield Psychological Center
(Signature of Patient)
(Signature of Guardian)
(Date)

#### Telehealth Informed Consent

Here are some key issues regarding telehealth psychotherapy sessions or testing feedback appointments. SPC clinicians do not do psychotherapy over text or email.

- 1. We have a video chat session when we are both in Illinois due to licensing requirements.
- 2. As with any session, you are ultimately responsible for payment. Please check with your health insurance policy to see whether phone or video chat sessions are covered.
- 3. No method of communication is completely confidential. However, the standard for video chat services is end-to-end encryption and saving only the metadata (who was called and how long the call lasted). It is important to use a secure internet connection rather than public/free wi-fi.
- 4. Patients need to use a webcam or smartphone during the session for video appointments.
- 5. SPC has reviewed the technologies and determined that Doxy.me has end-to-end encryption, a business associate agreement, and is HIPAA compliant. This platform is preferred for video chat.
- 6. At the time of your video session, please be in a quiet place where you will not be distracted or interrupted and your session will not be overheard.
- 7. Potential benefits to video chat sessions:
  - a. We may need to temporarily resort to alternatives to face-to-face appointments if restrictions associated with pandemic precautions are in place.
- 8. Potential risks and costs of video chat sessions:
  - a. There may be less nonverbal communication than for an in-person session.
  - b. With any technology, there is always the risk of being inadvertently disconnected. If a chat session is disrupted at any time, your SPC clinician will attempt to re-establish a connection.
- 9. You will need to assume responsibility for maintaining confidentiality at the end of the session. You accept responsibility for securing any phone or computer you may use for our session.
- 10. We need a phone number where you can be reached, at least one emergency contact, and the closest ER to your location in the event of a crisis situation.

I understand the above information, I consent to use phone or video chat for sessions, and I understand that I can withdraw my consent to phone or video chat sessions at any time.

DATE	SIGNED (Patient 12+ years)
EMAIL ADDRESS	SIGNED (Parent/Guardian)
PHONE NUMBER	EMERGENCY CONTACT NAME & RELATIONSHIP
PREFERRED EMERGENCY ROOM	EMERGENCY CONTACT NUMBER

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### **Text Reminder Authorization Form**

By signing this form, I authorize Springfield Psychological Center to send text messages to my cell phone. I understand the messages will be sent three days prior to the scheduled appointment date. I will be responsible for any cancellations that need to be made if I cannot make the scheduled appointment date and time. I also understand that by signing this form, I will no longer receive a reminder phone call the day prior to the scheduled appointment date. I understand that text messaging rates may apply to any messages received from Springfield Psychological Center. I also understand that I may revoke this permission in writing at any time. I agree not to hold Springfield Psychological Center liable for any electronic messaging charges or fees generated by this service. I further agree that in the event my contact/cell phone number changes, I will inform Springfield Psychological Center or be liable for any fees or charges incurred.

Patient's Name:		
Please I	Print	
Parent Guardian's Name: _		
	Please Print	
Cell phone Number: (	)	
This authorization form will remain in effect until revoked in writing by me or Springfield Psychological Center.		
Signature:	Date:	

Privacy Disclaimer: Text messaging is provided as a service to members. Your information will not be shared or distributed in any way

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## Springfield Psychological Center, LLC

# Financial Agreement for Psychological Testing

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Bethany Bilyeu, Psy.D.

Licensed Clinical Psychologist

Kelsie Tobias, LCSW

Ashley Baker, LCPC

Licensed Clinical Professional Counselor

Kendra Ostermeier, LPC Licensed Professional Counselor

### Fees:

90791 – New Patient Diagnostic Evaluation	\$200.00
96136 – Psychological Testing Primary Code – first 30 minutes (includes	\$90.00 – first 30 minutes
test administration and scoring)	
96137 – Psychological Testing Secondary Code – 31 minutes and over	\$90.00 - each additional 30 minutes of
(includes test administration and scoring)	testing
96130 – Clinical Decision Making, Record Review, Test Selection, Report	\$170.00 - first hour
Writing, and Parent Feedback – Primary Code - first 60 minutes	
96131 – Clinical Decision Making, Record Review, Test Selection, Report	\$170.00 – each additional hour
Writing, and Parent Feedback – Secondary Code – 61 minutes and over	

#### Agreement:

- I request that Springfield Psychological Center, LLC, provide services to me or my child and agree to pay the fees in accordance with the fee schedule listed above.
- I agree that this financial relationship with Springfield Psychological Center, LLC will continue as long as the practice provides services to me or my child or until I inform the practice that I wish to end the assessment.
- I agree to allow Springfield Psychological Center, LLC to submit the testing to my insurance, and I will be responsible for any amount the insurance deems my responsibility.
- I agree to pay any fees that accumulate during the assessment if I choose not to finish the testing. I agree to pay the full price of the testing time rendered and understand that any noncompleted testing will not be submitted to insurance.
- I agree that after the initial intake, testing appointments will not be scheduled until I select a payment option below.

#### Insurance:

- I give permission to Springfield Psychological Center, LLC, to bill my insurance for services rendered, and I will be responsible for any balance once processed through insurance.
- I understand that some insurances do not cover certain diagnoses, and I will be financially responsible for any amount insurance deems my responsibility. For example, learning disabilities are not covered by some insurance plans.

#### Pavment:

<u>aymem.</u>	
I agree to be financially responsible for any balance incur a month after testing services have been completed and responsibility amount. I agree to fill out the credit card for payments of my choice (please initial)	the insurance has determined the patient's
My signature below shows that I,tatements.	, understand and agree with all these
Responsible Party (Patient or Parent of Child Patient)	 Date